

The wellbeing of our staff, our guests and their caregivers is of utmost importance to us. Over the past six months, the Moving Mountains Adaptive Program team has put a great amount of thought and effort into developing operating protocols for the 2021 ski season. To be honest, there have been times in the last few months when we were not sure we would proceed with our ski season. We believe we have developed protocols that will allow us to offer adaptive lessons to interested students in a safe manner. Following, you will find Guest/Caregiver specific elements from our numerous protocols. ALL staff members will receive training in every MMAP Covid-19 protocol before our season opens. Our expectation is that ALL participants will adhere to ALL requirements so that we may achieve our goal of a safe and enjoyable 2021 ski season. We ask for your cooperation. Together, we are Moving Mountains!

Let's ski!!

- **Masks will be always worn by instructors, students and any person coming in close contact with lesson. Social distancing will be always practiced.**

- Weekend Offerings
 - To allow for ample time and labor to assure equipment preparation and sanitation throughout the day, there will be 2 students per time slot. This will also allow for the separation of teams to avoid shutting down all lessons in the event of a COVID-19 contact. **Lessons will follow these schedules and will have a hard stop on scheduled ending time to accommodate for sanitation. Extra time required for setup will come out of lesson time. Promptness will be essential.**
 - **Session 1A**
 - **Student arrival and setup 8:30**
 - Lesson 9:00 – 11:00 **Hard Stop!**
 - All equipment and clothing used in the lesson is sanitized
 - **Session 1B**
 - **Student arrival and setup 9:00**
 - Lesson 9:30 – 11:30 **Hard Stop!**
 - All equipment and clothing used in the lesson is sanitized
 - **Session 2A**
 - **Student arrival and setup 1:00**
 - Lesson 1:30 – 3:30 **Hard Stop!**
 - All equipment and clothing used in the lesson is sanitized
 - **Session 2B**
 - **Student arrival and setup 1:30**
 - Lesson 2:00 – 4:00 **Hard Stop!**
 - All equipment and clothing used in the lesson is sanitized

- Weekday Offerings
 - Weekdays will be set up by appointment and scheduled to meet the availability of instructors.

- Same procedure for preparation and sanitation as stated for weekend offerings.
 - Hill availability will be a consideration for selected offering days as required.
- All waivers, registration forms, etc. will be completed no less than 5 days prior to scheduled lesson. Program Administrator will be responsible for all communication with student/care giver to assure compliance.
 - After completion of registration, quests will be provided with their designated arrival time and procedures.
 - Schedules have been created minimize risk and to minimize disruption of MMAP in the event of an illness and quarantines. Group needs will vary for each student.
- **Complimentary guest tickets-two tickets are available to each student. Guests must be from the same household.** Additional tickets for household members are at \$10 off going rate. Rental equipment is at standard resort cost. Please provide advance notice to MMAP, via email: info@movingmountainsap.org, of intended guests.
- Upon arrival, student will text Day Administrator (DA). DA will provide entrance instructions. Unless otherwise informed, please use 906-282-5822.
 - Masks will be required to enter the building.
 - All students/care givers will be required to enter same place, the Main Entrance of Pine Mountain Resort, at the provided scheduled time. Persons not checking in through this process will not be allowed to make any close contact, within 10', with student/lesson until the lesson is completed (defined as student released from care of MMAP staff). Instructor staff will be provided with list of "approved" contacts.
 - At check in, the Daily Sign-in log will be completed by the Day Administrator.
 - **Students are encouraged to bring their own helmets, goggles, and all necessary weather appropriate clothing.** If needed, MMAP will provide a helmet for student use. Student used helmets will be quarantined and sanitized after each use. Goggles can be provided, if needed, and will be kept by the student. Any clothing provided to the student by MMAP will become the property and responsibility of the student.
 - Students will arrive at the lesson completely dressed and ready to ski, whenever possible.
 - Prior to the beginning of the lesson, the instructors will decide as to whether the equipment fitting will take place indoors or outside, and the student/caregiver will be notified as such. The preferred location would be outside. A family member shall be used as a helper when appropriate and without sacrificing safety of the lesson.
 - In addition to masks, face shields will be worn by everyone participating in the setup process.
 - During the fitting process, instructors will minimize close contact. Family shall be used as helpers as appropriate and without sacrificing safety of the lesson.
 - Upon completion of the setup process, the assistant instructor will take face shields to the locker room and place in the "Used" bin. Shields will later be sanitized.

- MMAP staff will monitor the designated Moving Mountains area in the Alpine Room (second floor) to keep non MMAP personnel from utilizing the space.
 - The designated area is for MMAP staff and the student. One immediate family member/caregiver of the student will be allowed inside the designated area for support or assistance during setup.
 - Outside traffic is not allowed in the designated MMAP area, controlled by signage and MMAP staff monitoring.
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- Rental
 - The rental area has a one-way flow. All students needing equipment will enter the rental shop from the Guest Services Area and exit outside through the slope access door.
 - Due to congestion within the rental area, students will be accompanied/assisted by family members only, whenever possible. When necessary, instructors may assist with rental setup, being careful to maintain social distancing. Similar to sit-ski setup, face shields are required during rental assist. If not required for this process, the instructor will wait outside the building near the slope access door.
 - Return of equipment will be the responsibility of the student and family member. Returns enter the rental shop through the Guest Services Area.
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- During chair ride, conversation should be kept to a minimum and instructors should face outbound as much as possible.
 - Instructors are encouraged to incorporate 'touchless teaching' and 'independence building' strategies whenever possible, without sacrificing safety. Think: be less inclined to jump in and assist when a student could be encouraged to resolve an issue themselves. "Control your impulses".
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- If an instructor, student or attending caregiver is ill or a potential risk as per the Covid-19 Screening Questions, they will not participate. Reference Exhibit A
 - If an instructor, student, or caregiver is COVID-19 positive, they will not participate until they are released from quarantine according to current standards.
 - Instructors and student/caregivers will notify Program Administrator if they develop COVID-19 symptoms or test positive for Covid-19 within three days of participating in a lesson. This must be done as quickly as possible.
 - Administrator will notify all persons in the group/pod of an illness. If the illness is a COVID-19 positive, the group/pod members will most likely be considered a close contact and should quarantine for 2 weeks from the date of exposure. Health Dept. currently defines close contact as anyone who is within 6 feet for more than 15 minutes, cumulative, in 24 hours.